



## Hotel information

We would like to welcome you at our „**Hotel Acht Linden**“and hope that you've got a nice journey. Below please you find some information about our hotel, the village Egestorf and the Lueneburg Heath, that may be helpful during your stay at our house:

<b>emergency call:</b>	<b>in the house:</b>	<b>9</b>	<b>at night:</b>	<b>71</b>
	<b>fire brigade:</b>	<b>112</b>	<b>police:</b>	<b>110</b>
baby room	in the lobby			
banks	Volksbank 2 minutes from here			
	Kreissparkasse at the hotel area – ATM			
bar	bar in the lobby and Linden Pub			
bathrobes	in your room			
bed linen	changing on request daily – allergy friendly bed linen			
bike battery pack charger	due to safety reasons, it is not allowed to charge your battery pack in your hotel room. Please ask at the reception for our separated charging station			
bike maps	you can buy some at the reception			
bike rental	ask at the reception – free for hotel guests			
breakfast	7 pm to 10 pm/room-service is 5 € extra			
bus traffic	bus station in front of the hotel for destinations Hamburg, Lueneburg, Winsen and Buchholz			
charger	ask at the reception			
check in – check out	check in from 2pm – check out until 11 am			
church service	evangelical church – Sunday 10 am roman catholic church – Sunday 10 am			
conferences	ambitious conferences in our 4 conference-rooms, packages for up to 80 persons			
copies	ask at the reception			
credit cards	EC-card, MasterCard, Visa, Diners			
disabled toilet	in the lobby			
events	<b>Thomas-Saal</b> up to 120 people <b>Blauer Salon</b> up to 50 people <b>Bauernzimmer</b> up to 30 people <b>Schafstall</b> 1.5 km from the hotel, up to 50 people			
extra blanket/pillow	ask at the reception			
fax	ask at the reception			
fire alarms	on the floors – see emergency and escape plans			
fire stairs	main stairs			
flowers	we order them for you – please ask at the reception			
flower vases	at the reception			
garage	ask at the reception			
guided tours	ask at the tourist information			
horse-carriage	information at the reception			
information	tourist information 100 m from the hotel, flyer in the lobby			
internet	Wi-Fi in the whole hotel area (for access code ask at the reception)			
ironing service	ask at the reception			
ironing board	ask at the reception			
jewellery	you find a little selection in our showcase			



<b>kids</b>	we have got a little kids-corner
lost and found	ask at the reception
luggage service	on request, ask at the reception
<b>magazines</b>	you find a selection in the lobby
<b>newspapers</b>	at the reception
nightlight	at the reception
<b>pharmacy</b>	on the hotel area – <b>Tel.: 1060</b>
pillow selection	ask at the reception – <b>dial 9</b>
postcards	in the restaurants
<b>radio</b>	in your room
restaurant	<b>Lindenstuben</b> lunch from 11:30 am – 2.30 pm dinner from 5:30 pm – 9:30 pm Monday – Friday from 7:00 pm Saturday – Sunday from 6:00 pm
	<b>Linden Pub</b> food from 7:00 am – 10:00 pm drinks from 6:00 am – 12:00 pm we bring the menu card to your room
room service	<b>Dial 9</b>
<b>safe</b>	at the reception
sauna	we start the sauna on request – ask at the reception
sewing service	ask at the reception
shoe shine-machine	on the hotel floor, next to the stairs
shuttle – hotel	hotel own bus for 7 guests – ask at the reception
shuttle – bus	Heideshuttle – free tours through the heath during the season –
slippers	in your room
socket adapter	ask at the reception
stamps	at the reception
<b>taxi</b>	called by the reception
tablet	ask at the reception
telephone	for internal calls, dial for room 1 = 01 etc. landline = dial 8 – than the number
tours	ask at the tourist information
towel changing	on request daily
tv	cable network / program placement at the TV
tv program	in this folder
<b>umbrellas</b>	at the reception
<b>wake service</b>	ask at the reception
walks	touring cards at the reception
washing service	ask at the reception
watches	exclusive at our hotel Carl von Zeyten-Watches

We wish you a relaxing and enjoyable stay  
**Family Kruse & employees**